

Customer Composite Scorecard Report - All Members

FELRA-UFCW

Commercial Only

Regions: MA

Measurement period: July 1, 2012 to June 30, 2013



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Customer Version

Region - Groups - Subgroups: MA - 00006879 - All

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At a Glance Summary

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Summary Demographics

Summary Demographics	FELRA-UFCW	
	2012 Q2	2013 Q2
Subscribers	672	557
Members	1,933	1,667
Avg Age	33.4	34.0
Gender (% female)	54.6%	53.4%
Avg Family Size	2.9	3.0
Enrollment Stability Index	86.7%	92.3%

Prevention Services

Prevention Services	FELRA-UFCW	
	2012 Q2	2013 Q2
Child Immunization Services	ISS	ISS
Breast Cancer Screening	85.9%	87.6%
Cervical Cancer Screening	85.2%	80.3%
Colorectal Cancer Screening	74.2%	75.4%

* Percentages shown are of eligible population with a measurement in a given time period.

** Maternity prevalence & costs include all completed and uncompleted pregnancies except for first trimester events and female infertility. It includes members who have chronic conditions.

Major Chronic Conditions Prevalence

Prevalence	2012 Q2		2013 Q2	
	Prevalence	Costs	Prevalence	Costs
Diabetes	6.0%	19.3%	6.6%	21.6%
Depression	3.5%	14.0%	2.9%	7.5%
Coronary Artery Disease	0.6%	2.3%	0.6%	2.2%
Heart Failure	0.4%	0.8%	0.3%	0.7%
Asthma	0.1%	0.1%	0.1%	0.0%
Maternity**	0.8%	3.2%	1.4%	4.1%
Hypertension	9.4%	16.0%	9.6%	21.1%

Lifestyle Risks*

Your Group's Health	FELRA-UFCW	
	2012 Q2	2013 Q2
The % of Adults who are Overweight or Obese:	73.4%	73.3%
The % of Adults with Borderline/High total cholesterol:	37.9%	33.0%
The % of Adults with a blood pressure $\geq$ 140/90:	9.1%	5.9%
The % of Adults who smoke:	15.2%	14.6%

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Lifestyle Risks Report

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Summary Demographics

Summary Demographics	FELRA-UFCW			KP Regional Avg	KP Comparison
	2011 Q2	2012 Q2	2013 Q2	2013 Q2	
Subscribers	723	672	557	-	-
Members	2,005	1,933	1,667	-	-
Avg Age	33.5	33.4	34.0	35.3	1.2 yrs younger
Gender (% female)	54.4%	54.6%	53.4%	52.1	1.4% pts higher
Avg Family Size	2.8	2.9	3.0	2.0	1.0 higher
Enrollment Stability Index	85%	87%	92%	-	-

Percent of members measured at a clinical visit*

The % of Adult members with a recorded result for BMI:	71.7%
The % of members ages 18-75 with a recorded result for Cholesterol:	76.8%
The % of members ages 18-85 with a recorded result for Blood Pressure:	76.8%
The % of members ages 18+ with a recorded result for Smoking status:	89.8%

Your Group's Health

The % of Adults who are Overweight or Obese:	73.3%
The % of Adults with Borderline/High total cholesterol:	33.0%
The % of Adults with a blood pressure >= 140/90:	5.9%
The % of Adults who smoke:	14.6%

Weight Management

BMI Measurements*+: Adults (Ages 21-74)	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
Underweight	1.2%	1.0%	1.6%	Percent of members aged 21-74 with a recorded BMI that is less than 18.5. Excludes maternity.
Normal	23.1%	25.5%	25.0%	Percent of members aged 21-74 with a recorded BMI that is >= 18.5 and <=24.9. Excludes maternity.
Overweight	32.3%	33.2%	31.0%	Percent of members aged 21-74 with a recorded BMI that is >=25.0 and <=29.9. Excludes maternity.
Obese	43.4%	40.2%	42.3%	Percent of members aged 21-74 with a recorded BMI that is >=30. Excludes maternity.
BMI Measurements*+: Children (Ages 2-20)	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
Underweight	0.7%	0.9%	2.5%	Percent of members aged 2-20 with a BMI percentile that is <5.0. Excludes maternity.
Normal	56.7%	54.8%	59.5%	Percent of members aged 2-20 with a BMI percentile that is >=5.0 and <=84.9. Excludes maternity.
Overweight	21.8%	21.2%	18.7%	Percent of members aged 2-20 with a BMI percentile that is >= 85.0 and <=94.9. Excludes maternity.
Obese	20.8%	23.0%	19.3%	Percent of members aged 2-20 with a BMI percentile that is >=95.0. Excludes maternity.

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Cholesterol Management

Total Cholesterol*: Adults (Ages 18-75)^	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
Desirable	61.0%	62.1%	67.0%	Percent of members with a CHOLESTEROL result less than 200.
Borderline High	29.1%	26.8%	25.0%	Percent of members with a CHOLESTEROL result between 200 and 239.
High	9.9%	11.0%	8.0%	Percent of members with a CHOLESTEROL result >=240.
LDL Results*: Adults (Ages 18-75)^	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
Optimal/Near Optimal	71.0%	70.9%	75.8%	Percent of members aged 18-75 with a LDL result that is <=129.
Borderline High	20.5%	20.3%	17.2%	Percent of members aged 18-75 with a LDL result that is between 130 and 159.
High	8.6%	8.8%	6.9%	Percent of members aged 18-75 with a LDL result that is >=160.
HDL Results*: Adults (Ages 18-75)^	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
High	34.4%	35.5%	36.6%	Percent of members aged 18-75 with a HDL result >= 60 for male or female.
Acceptable	51.6%	50.2%	50.9%	Percent of members aged 18-75 with a HDL result >=40 and <60 for male or >=50 and <60 for female.
Low	14.0%	14.3%	12.5%	Percent of members aged 18-75 with a HDL result > 0 and <40 for males or > 0 and < 50 for females.
Triglyceride Results*: Adults (Ages 18-75)^	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
Normal	80.4%	81.4%	81.5%	Percent of members aged 18-75 with a TRIGLYCERIDE result less than 150.
Borderline High	10.2%	10.2%	11.6%	Percent of members aged 18-75 with a TRIGLYCERIDE result between 150 and 199.
High	9.4%	8.4%	6.9%	Percent of members aged 18-75 with a TRIGLYCERIDE result greater than 199.

Blood Pressure Control (Non-HEDIS)

Blood Pressure*: Adults (Ages 18-85)^	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
BP less than 140/90	88.1%	90.9%	94.1%	Percent of members aged 18-85 with an average Blood Pressure reading less than 140/90.
BP greater than or equal to 140/90	11.9%	9.1%	5.9%	Percent of members aged 18-85 with an average Blood Pressure reading greater than or equal to 140/90.

Smoking

Smoking Status*: Adults (Ages 18+)	FELRA-UFCW			Definitions
	2011 Q2	2012 Q2	2013 Q2	
Yes-I smoke	16.6%	15.2%	14.6%	Percent of members aged 18+ with a Smoking Status result of Yes, Infrequent or Passive.
No-I do not smoke	83.4%	84.8%	85.4%	Percent of members aged 18+ with a Smoking Status result of Never or Quit.

ISS- Insufficient Sample Size

Footnotes:

- * of those with a recorded result during the measurement period
 - > 12-months time period for BMI and Blood Pressure results
 - > 5-year time period for Cholesterol results
 - > Lifetime for smoking Status

^ Ages are based on HEDIS standards for age on similar measures.

+ Weight management/BMI categorizations are based on CDC guidelines.

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Prevention: Screenings and Immunizations Report

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Summary Demographics

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	2011 Q2	2012 Q2	2013 Q2	2013 Q2	
Subscribers	723	672	557	-	-
Members	2,005	1,933	1,667	-	-
Avg Age	33.5	33.4	34.0	35.3	1.2 yrs younger
Gender (% female)	54.4%	54.6%	53.4%	52.1	1.4% pts higher
Avg Family Size	2.8	2.9	3.0	2.0	1.0 higher
Enrollment Stability Index	85%	87%	92%	-	-

Prevention Services

Prevention Services	FELRA-UFCW			KP Regional Avg	Comparison to		
	2011 Q2	2012 Q2	2013 Q2	2013 Q2	KP Average	NCQA 75%	NCQA 90%
Child Immunization Services	ISS	ISS	ISS	82.1%	-	-	-
Breast Cancer Screening	80.9%	85.9%	87.6%	84.5%	+	+	+
Cervical Cancer Screening	89.0%	85.2%	80.3%	85.2%	-	+	+
Colorectal Cancer Screening	71.2%	74.2%	75.4%	76.6%	-	+	+

Legend:

performing better than KP Avg. or NCQA percentile = +

performing worse than KP Avg. or NCQA percentile = -

performing at close to KP Avg. or NCQA percentile = =

ISS - Insufficient Sample Size

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Chronic Conditions Report

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Summary Demographics

Summary Demographics	FELRA-UFCW			KP Regional Avg	KP Comparison
	2011 Q2	2012 Q2	2013 Q2	2013 Q2	
Subscribers	723	672	557	-	-
Members	2,005	1,933	1,667	-	-
Avg Age	33.5	33.4	34.0	35.3	1.2 yrs younger
Gender (% female)	54.4%	54.6%	53.4%	52.1	1.4% pts higher
Avg Family Size	2.8	2.9	3.0	2.0	1.0 higher
Enrollment Stability Index	85%	87%	92%	-	-

Major Chronic Conditions

Prevalence / Cost	FELRA-UFCW			KP Regional Avg	KP Comparison
	2011 Q2	2012 Q2	2013 Q2	2013 Q2	
Diabetes Prevalence	6.6%	6.0%	6.6%	6.7%	+
Diabetes Prevalence Cost	15.5%	19.3%	21.6%	15.7%	-
Depression Prevalence	3.6%	3.5%	2.9%	3.1%	+
Depression Prevalence Cost	6.9%	14.0%	7.5%	9.7%	+
CAD Prevalence	0.9%	0.6%	0.6%	0.7%	+
CAD Prevalence Cost	6.5%	2.3%	2.2%	2.7%	+
HF Prevalence	0.4%	0.4%	0.3%	0.8%	+
HF Prevalence Cost	1.4%	0.8%	0.7%	4.0%	+
Asthma Prevalence	0.1%	0.1%	0.1%	1.2%	+
Asthma Prevalence Cost	0.2%	0.1%	0.0%	2.0%	+
Hypertension Prevalence	10.3%	9.4%	9.6%	8.9%	-
Hypertension Prevalence Cost	17.1%	16.0%	21.1%	17.4%	-

Major Chronic Conditions Outcomes

Asthma	FELRA-UFCW			KP Regional Avg			Comparison to		
	2011 Q2	2012 Q2	2013 Q2	Proportion / Rate	Lower Bound	Upper Bound	KP Avg	NCQA 75%	NCQA 90%
Use of Appropriate Medications (Control)	ISS	ISS	ISS	95.8%	80.4%	101.7%	=	+	+
Use of Beta Agonist Medications (Rescue)	ISS	ISS	ISS	27.3%	12.9%	46.5%	+		
ED Visits - Asthma Dx (per 1000 Asthma Patients)	ISS	ISS	ISS	38.6	6.1	191.0	+		
IP Discharges - Asthma Dx (per 1000 Asthma Patients)	ISS	ISS	ISS	7.1	7.1	130.0	+		

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Major Chronic Conditions Outcomes (Continued)

Diabetes	FELRA-UFCW			KP Regional Avg			Comparison to		
	2011 Q2	2012 Q2	2013 Q2	Proportion / Rate	Lower Bound	Upper Bound	KP Avg	NCQA 75%	NCQA 90%
Screened for HbA1C Control	97.3%	98.0%	97.1%	93.3%	85.9%	97.9%	=	+	+
HbA1C Poor Control (>9%)	19.6%	17.8%	12.7%	24.6%	16.6%	34.3%	+	+	+
HbA1C Good Control with Exclusions (<7%)	42.4%	44.1%	42.5%	38.3%	27.2%	50.5%	=	-	-
HbA1C Good Control (<8%)	69.6%	71.3%	69.6%	61.7%	51.3%	71.5%	=	+	-
Screened for LDL Control	94.6%	96.0%	96.1%	92.0%	84.2%	97.2%	=	+	+
LDL <100	63.4%	62.4%	61.8%	63.1%	52.7%	72.8%	=	+	+
LDL <130	82.1%	84.2%	84.3%	79.2%	69.7%	86.9%	=		
Eye Exam	33.7%	48.5%	54.0%	68.4%	58.2%	77.5%	-	-	-
Nephropathy Monitoring	87.5%	90.1%	96.1%	96.4%	90.3%	99.4%	=	+	+
ACE Usage	7.1%	9.9%	10.8%	73.9%	63.9%	82.5%	-		
Blood Pressure < 130/80	54.5%	60.4%	48.0%	46.4%	36.2%	56.8%	=		
Blood Pressure < 140/90	83.0%	89.1%	101.5%	86.8%	78.2%	93.2%	+	+	+
IP Discharges - All Causes (per 1000)	116.1	128.7	117.6	121.0	64.2	210.5	=		
IP Discharges - AMI Dx (per 1000)	17.9	0.0	0.0	7.5	0.5	54.6	=		
ED Visits - Diabetic Dx (per 1000)	107.1	69.3	117.6	112.9	59.3	199.4	=		

Hypertension	FELRA-UFCW			KP Regional Avg			Comparison to		
	2011 Q2	2012 Q2	2013 Q2	Proportion / Rate	Lower Bound	Upper Bound	KP Avg	NCQA 75%	NCQA 90%
Adequate Blood Pressure Control (<140/90)	76.0%	84.7%	86.5%	80.5%	73.0%	86.8%	=	+	+

Coronary Heart Disease	FELRA-UFCW			KP Regional Avg			Comparison to		
	2011 Q2	2012 Q2	2013 Q2	Proportion / Rate	Lower Bound	Upper Bound	KP Avg	NCQA 75%	NCQA 90%
Ace Usage	ISS	ISS	ISS	69.7%	50.2%	85.8%	-		
Screened for LDL Control	ISS	ISS	ISS	93.9%	78.5%	99.7%	+	+	+
LDL <100	ISS	ISS	ISS	70.3%	50.9%	85.6%	+	+	+
LDL <130	ISS	ISS	ISS	83.0%	64.9%	94.0%	+		
Persistent Beta Blocker Usage after Heart Attack	ISS	ISS	ISS	0.0%	0.0%	11.6%	=	-	-
IP Discharges - CAD Dx (per 1000 CAD Patients)	ISS	ISS	ISS	195.7	69.1	431.0	=		
Revascularization Procedures - CABG/PTCAs (per 1000 CAD Patients)	ISS	ISS	ISS	30.0	-2.5	168.9	=		

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Major Chronic Conditions Outcomes (Continued)

Heart Failure	FELRA-UFCW			KP Regional Avg			Comparison to		
	2011 Q2	2012 Q2	2013 Q2	Proportion / Rate	Lower Bound	Upper Bound	KP Avg	NCQA 75%	NCQA 90%
Ace Use	ISS	ISS	ISS	81.5%	62.9%	93.8%	-		
Beta-blocker Use	ISS	ISS	ISS	85.8%	67.7%	96.8%	-		
IP Discharges - HF Dx (per 1000 HF Patients)	ISS	ISS	ISS	85.9	27.3	260.0	+		
IP Days - (per 1000 HF Patients)	ISS	ISS	ISS	296.9	145.3	555.7	+		

Depression	FELRA-UFCW			KP Regional Avg			Comparison to		
	2011 Q2	2012 Q2	2013 Q2	Proportion / Rate	Lower Bound	Upper Bound	KP Avg	NCQA 75%	NCQA 90%
Antidepressant Use Continuation	ISS	ISS	ISS	67.0%	47.5%	83.1%	-		
Generic Antidepressant Use	ISS	ISS	ISS	0.0%	0.0%	11.6%	=		
AMM Effective Acute Phase Treatment	ISS	ISS	ISS	75.0%	55.7%	89.4%	-	-	-
AMM Continuation Phase Treatment	ISS	ISS	ISS	54.2%	35.2%	72.5%	-	-	-

Percent of Members Compared to Percent of Cost by Conditions (Based on DxCG Data) *

Major Conditions	FELRA-UFCW						KP Regional Avg	
	2011 Q2		2012 Q2		2013 Q2		2013 Q2	
	MEMBERS	COSTS	MEMBERS	COSTS	MEMBERS	COSTS	MEMBERS	COSTS
2 or more Major Chronic Conditions	2.0%	8.9%	1.7%	11.6%	1.8%	8.4%	2.1%	10.7%
1 Major Chronic Condition	16.3%	22.2%	16.7%	25.3%	16.4%	34.8%	15.4%	27.3%
Additional Chronic Conditions	6.8%	23.5%	6.1%	13.6%	6.3%	11.2%	5.9%	17.6%
Cancer	2.3%	3.5%	1.9%	3.6%	2.1%	3.6%	1.8%	4.3%
Back pain	7.5%	9.9%	6.9%	8.5%	7.0%	7.9%	7.3%	6.9%
Arthritis	1.6%	2.0%	1.3%	2.0%	1.4%	1.9%	1.6%	2.0%
Injuries (other than back pain)	6.2%	4.3%	8.1%	7.7%	5.5%	4.1%	7.8%	5.5%
Maternity without other conditions	0.6%	1.1%	0.6%	1.5%	1.2%	2.5%	1.6%	3.0%
All Other	56.8%	24.6%	56.7%	26.2%	58.2%	25.6%	56.5%	22.7%

Legend:

performing better than KP Avg. or NCQA percentile = +

performing worse than KP Avg. or NCQA percentile = -

performing at close to KP Avg. or NCQA percentile = =

note - on 'outcomes' KP Comparison is to upper/lower bounds

ISS - Insufficient Sample Size

Footnotes:

*Starting with measurement period ending 3/30/2011 (1Q2011), data reflected is based on version 7 of the DxCG Data Model.

ND - No Data Available